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## **USE AUTHORIZED SERVICE FOR IN-WARRANTY REPAIRS**

Use authorized service if your major home appliance needs servicing and is still covered by the warranty. Not doing so may void your warranty and cause you to pay unnecessarily for labor and/or parts.

To locate the nearest authorized service, always check your Use and Care book or call the manufacturer's customer service number. If you don't know this number, try calling directory assistance at 1-800-555-1212. Don't rely on Yellow Pages listings to find authorized servicemen. Ads for non-authorized businesses can list brands they service and thus suggest they are authorized.

Manufacturers require use of authorized service for in-warranty products because these businesses employ servicemen trained and qualified to the manufacturers' service specifications. The manufacturer provides the training, service manuals and factory-specified parts.

Authorized service businesses are either factory service branches owned and operated by the manufacturer or independent businesses that have some contractual agreement with the manufacturer to do in-warranty service.

Whenever you call for appliance service, be prepared to provide the model and serial numbers of your appliance, and the purchase date. Be sure to ask for a receipt for all service calls and repairs, even for no-charge service performed during the warranty. Keep these receipts in a permanent file for as long as you own the appliance. These receipts are your proof of excessive service or related problems and may help in obtaining manufacturer assistance should problems occur after the warranty expires.