

DO YOU NEED TO BUY AN APPLIANCE SERVICE CONTRACT?

HERE'S WHAT YOU SHOULD KNOW

Do your homework **BEFORE** buying a service contract for your major appliance. Understand the "Terms and Conditions" of the contract, especially its limitations.

Be sure you know:

- The reputation of the selling agent
- If you must use a certain servicing organization
- If the agreement contains a service repair cost "deductible" clause
- If you must get second opinions or price estimates before repair
- If you can renew annually and what the cost is to do so
- Any repair not covered such as plastic non-functional parts, decorative trim, glass, rust and corrosion, insect infestation, and installation, wiring or plumbing corrections
- If you have to take the appliance to the repair shop (versus being repaired in your home)
- If the agent is responsible for a repair when the necessary part is no longer available
- If you will be reimbursed for consequential damage such as clothing or food loss resulting from freezer failure

Asking the right questions **BEFORE PURCHASING** will prevent unwelcome surprises.